



QUALITY POLICY

Policy Statement.

UIS-AZ MMC is committed to the supply of products and services which meets the requirements and expectations of our customers and all interested parties in every way while meeting local and international standards, rules and regulations.

Our objective is to give our customers an assurance of consistent quality of services and supplies tailored to suit their requirements.

Company management is fully committed to the Quality Policy through provision of resources, active participation in quality improvement activities and leadership by example.

Our Quality Policy is defined and strongly driven by the following management principles and behaviors:

- Build a mutually profitable relationship with our customers, ensuring their long-term success, through the understanding of their needs and the needs of their customers as well
- Achieve our commitments for quality, cost, delivery and safety
- Ensure reliable risk management and use best preventive practices at all levels
- Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys
- Develop staff competencies, creativity, empowerment and accountability through appropriate development programs and show strong management involvement and commitment

Maintaining The Quality Management System.

UIS-AZ MMC is committed to maintaining the company's Quality Management System based on the principles of ISO 9001:2015 by providing sufficient resources and equipment to ensure that we can operate to the documented management system.

Responsibility And Authority.

Overall responsibility for implementing the Quality Management System is with the management and the maintenance of the Quality Management System and the issue of associated documented policies & procedures lie with the QHSE Manager.

The day-to-day responsibility for Quality Management System maintenance lies with all Managers.

However, all employees share a common objective and responsibility in seeking the highest standard in our work practices and a commitment to quality at all levels of the organisation to serve our customers in the best way possible.

Organisational Objectives.

The objectives of UIS-AZ MMC are set out in the Business Plan. Objectives for individual jobs are to carry out the works to the satisfaction of the client and in accordance with the contract as agreed with the client.

The Key Performance Indicators (KPI's) for our business are set and published on an annual basis.

They are reviewed on a regular basis in accordance with documented procedures as we strive to achieve continual improvement in all of our business activities.

Business Head


Radheesh Balan

Date: 25-Jan-24